

LLOYD'S



**Lloyd's  
Academy**



# **Lloyd's Academy for Brokers – USA and Canada**

**13 - 18 October 2024**

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# Welcome

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We are delighted to welcome you to London for the Lloyd's Broker Academy. North America is the source of over 55% of business at Lloyd's and presents many of the world's most complex manmade and natural challenges. The Lloyd's market has constantly evolved since its foundation in 1689 and yet blends both tradition and innovation seamlessly.

With our colleagues on the working group, we hope we have put together a programme designed to challenge, inspire and inform you of all the Lloyd's market has to offer. You will have unique access to underwriters, brokers and key market figures, and our ask of you is simply that you immerse yourself in the programme, engage with both the market and your fellow Academy participants and make the most of this opportunity.

We look forward to sharing this special week with you and are always available for any questions you may have. At the end of the programme you will automatically become part of our Alumni group, which we believe will continue to provide opportunities for you to enhance your success throughout your careers.

Best,



**Pat Talley**

Central Region Director – US, Lloyd's



**Paul Howard**

Head of Coverholder & Alternative Distribution,  
AXA XL, a division of AXA

# Programme overview

	Sunday 13 Oct Swan at the Globe	Monday 14 Oct Lloyd's Old Library	Tuesday 15 Oct PR 2 - 3	Wednesday 16 Oct PR 2 - 3	Thursday 17 Oct Gallery 11	Friday 18 Oct PR 1 - 3
08:30		Arrival & Continental Breakfast	Arrival & Continental Breakfast	Arrival & Continental Breakfast	Arrival & Continental Breakfast	Arrival & Continental Breakfast
08:45		Opening Briefing Nicola Beckles	Checking In	Appetite and Underwriting Considerations	Checking In	Plenary Session 6 Around the World in 80 Minutes - Active Assailant, People Security Risks, Political Risks and Supply Chain
09:00		Overview of Lloyd's Nick Donovan, Head of Market Development, Lloyd's	Lloyd's building tour / Private tour of the Lloyd's Collection with Tom Drysdale, Lloyd's Archivist	Break	Plenary Session 4 Executive Roundtable	Break
09:15		Team Challenge Overview Pat Talley and Paul Howard	Break	The Perfect Submission - How to Adapt to the Current Market Conditions	Break	Break
09:30		Break	Group Photo by the marble staircase	Break	Underwriter Shadowing	Team Time
09:45		Plenary Session 1 'How capital influences risk appetite' Shaun Sinniah, Miller Insurance	Broker Shadowing	Lifecycle of a Claim	Team Time	Team Time
10:00		Networking Lunch Hosted by IQUW	Networking Lunch Hosted by Inigo on the marble	Networking Lunch Hosted by AXA XL on the marble	Networking lunch with Lloyd's Hosted by the Corporate Affairs Team, Lloyd's	Networking Lunch Hosted by Beazley on the marble
10:15		Plenary Session 2 A Look Over the Horizon Charlie Beeching, Howden	Lloyd's building tour / Private tour of the Lloyd's Collection with Tom Drysdale, Lloyd's Archivist	Team Time	Plenary Session 5 The Lloyd's Lab	Team Challenge Presentations
10:30		Break	Role of the Lloyd's Broker and Underwriter	Plenary Session 3: Part 1 Cyber Workshop with Cyber Griffin	Break	Break
10:45		Team Activity City of London GPS Challenge with Ex Events	Break	Plenary Session 3: Part 2 Cyber Workshop with Resilience	Team time	Certificate Presentation and Wrap Up
11:00		Free time	Free time	Free time	Free time	Drinks Reception Gallery 11, Marble area
11:15		Howden Event Networking supper at Boki	Miller Event Flight Club Shoreditch	Free Evening	Dinner in the Adam Room Hosted by Rebekah Clement, Lloyd's	
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17:45						
18:00	Casual evening at Swan at the Globe					

## KEY

Parallel Sessions	Plenary Sessions	Special Events	Team Challenge	Shadowing exercises	Breaks, Lunch, Free Time
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# Programme agenda

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## Sunday 13 October

Join us at 6:00 pm for a Drinks Reception at [Swan at the Globe](#) – a modern riverside bar and restaurant with spectacular views of the River Thames, Shakespeare’s Globe, St. Paul’s Cathedral, and the City of London. We have hired Swan’s light and airy Balcony Room, to give you exclusive access to its private balcony with uninterrupted views of the iconic riverside.



### Dress code

Casual attire

### Address

Swan at the Globe

21 New Globe Walk, Bankside

London

SE1 9DT

### Getting there

You will find Swan at the Globe next to Shakespeare’s Globe theatre, near the Tate Modern and Millennium Bridge, and across the River Thames from St. Paul’s Cathedral. Visit [‘How to get there’](#) on their website for full directions.

## Monday 14 October

Please note all timings are BST and the dress code is business attire

Time	Item	Location
08.30	<b>Arrival and registration</b> Greet your fellow delegates and members of the Lloyd's team who'll be looking after you this week.  <p><i>This is the beautiful Lloyd's Old Library where you'll spend the first day of the programme.</i></p> <p><i>With portraits of previous Lloyd's chairmen ringing the oak panelled walls, it was built in 1928 for Lloyd's home at the time on Leadenhall Street.</i></p>	Lloyd's Old Library
09.00	<b>Opening Briefing</b> <ul style="list-style-type: none"> <li>Nicola Beckles, Commercial Education Manager, Lloyd's</li> </ul>	Lloyd's Old Library
09.30	<b>Overview of Lloyd's</b> <ul style="list-style-type: none"> <li>Nick Donovan, Head of Market Development, Lloyd's</li> </ul>	Lloyd's Old Library
10.15	<b>Team challenge overview</b> <ul style="list-style-type: none"> <li>Pat Talley, Central Region Director - US, Lloyd's</li> <li>Paul Howard, Head of Coverholder &amp; Alternative Distribution, AXA XL UK &amp; Lloyd's</li> </ul>	Lloyd's Old Library
10.45	<b>Break</b>	
11.00	<b>Plenary Session 1: 'How capital influences risk appetite'</b> <ul style="list-style-type: none"> <li>Shaun Sinniah, Head of Reinsurance &amp; Capital, Miller Insurance Services</li> </ul>	Lloyd's Old Library
12.30	<b>Networking lunch hosted by IQUW</b> <ul style="list-style-type: none"> <li>Enjoy a buffet lunch outside the Old Library while getting to know your new comrades.</li> </ul>	Lloyd's Old Library
13.30	<b>Plenary Session 2: A Look Over the Horizon</b> <ul style="list-style-type: none"> <li>Charlie Beeching, Director - Strategic Advisory, Howden Re</li> </ul>	Lloyd's Old Library
15.00	<b>Break</b>	

## 15.15 Team activity – City of London GPS Challenge

Lloyd's Old  
Library

You're about to embark on an exciting challenge taking you on a creative journey around London - City of London. As you use our app to navigate around the area, your aim is to visit as many 'hotspots' on the map as possible. GPS will automatically unlock tasks close by for you to complete in order to earn points in this competitive, fun and unique activity.

In preparation, each player must follow 2 easy steps:

1. Download the Mobile Adventures app onto your smartphone or tablet.
2. Just turn up!

### Top Tips

- Make sure your smartphone is fully charged (you might want to think about carrying a portable charger with you)
- Dress appropriately for the weather with comfy shoes

### 1. Download the app

To play the game you'll need the Mobile Adventures app downloaded onto your smartphone or tablet. The app doesn't work on a laptop. Click the link below to go directly to the app store. The app will ask for an access code; don't worry, we hand that out during the briefing at the start of your event!



### Which devices are suitable?

If you don't have access to the listed Android stores, download the app [here](#) and [learn more on how to install](#).

### 2. Just turn up!

Five minutes before the activity start time, we will join you by Zoom in the Lloyd's Old Library.



***Your remote host will be Lilli Thomas (subject to change).***

**17.30**

**Email and prep time**

- A little time to check your emails and freshen up before the evening event.

**Lloyd's  
Old Library**

**18.00**

**Networking supper hosted by Howden**

Join us for drinks and canapes, on the 15<sup>th</sup> floor of the headquarters of Howden Broking. You'll be wowed by the spectacular views and delicious food!

**Howden  
head office**






Boki  
One Creechurch Place  
London EC3A 5AF



## Tuesday 15 October

Please note all timings are BST and the dress code is business attire

Time	Item	Location
08.30	<b>Arrival and coffee</b> Catch up over a coffee on the night before. <div>  <p>Here is a glimpse of the PR meeting rooms on Gallery 11 where you'll spend most of your programme.</p> <p>With ample light, modular walls, built-in AV and all the facilities you need on one floor, we trust that you will feel welcome in this space.</p> </div>	<b>Gallery 11 PR 2 - 3</b>
09.00	<b>Checking in</b> A little time to reflect on the programme, review the day's agenda and raise questions. <ul style="list-style-type: none"> <li>Nicola Beckles, Commercial Education Manager, Lloyd's</li> </ul>	<b>PR 2 - 3</b>
09.30	<b>Tour of the Lloyd's building</b> In the 17th century, Edward Lloyd's coffee shop became recognised as the place for obtaining marine insurance, and this is where the Lloyd's that we know today began. Take a tour of the internationally renowned Lloyd's building – all 33,510 cubic concrete meters of it – and soak up the fascinating history of the home of Insurance and the many stories about the market and how it has evolved. <div>   </div>	<b>PR 2 - 3</b>
09.30	<b>Private tour of the Lloyd's Collection</b> There will be two sets of tours, so those remaining are asked to move into PR 1 for a private tour of the Lloyd's collection of treasures from all over the globe. <ul style="list-style-type: none"> <li>Tom Drysdale, Lloyd's Archivist</li> </ul>	<b>PR 1</b>
10.30	<b>Break</b> <ul style="list-style-type: none"> <li>Let's all get hydrated and refreshed before the group photo.</li> </ul>	<b>PR 2 - 3</b>
10.45	<b>Group photo by the marble staircase</b>	<b>Gallery 11</b>

**11.15 Step into the shoes of a Lloyd's Broker**

This is your once in a lifetime opportunity to shadow a Lloyd's Broker and see what a typical day is like for them, striving to get their risks placed at Lloyd's.

*Your Brokers will collect you from PR 2 - 3 and return you in time for lunch.*

**13.00 Networking lunch hosted by Inigo****Gallery 11**

- Enjoy a buffet lunch on the marble area of Gallery 11 while interacting with your broker contacts and comrades.


**14.00 Tour of the Lloyd's building / Private tour of the Lloyd's Collection****PR 2 - 3 / PR 1**

- Now switch roles to attend the session you missed this morning.

**15.00 Role of the Lloyd's broker and underwriter (parallel sessions)**

- Please proceed to the room allocated for your workstream for all parallel sessions.

Stream	Broker perspective	Underwriter perspective	Room
<b>Casualty</b>	Darren Lester, Managing Director, Marsh	Paul Bland, Head of International Excess Casualty, Aspen Insurance Group	<b>MR4</b>
<b>Energy and Transition</b>	Kerstin Denker, Divisional Director, Howden Broking	David Message, Lead Energy Underwriter, IQUW	<b>MR5</b>
<b>Management Liability</b>	Rebecca Harvey, Account Executive – Financial Lines Miller Insurance Services LLP	Paul Shore, Chief Executive Officer, Tegron Specialty	<b>MR6</b>
<b>Marine &amp; Inland Transport</b>	Laura Wilson, Group Risk Broking Lead, Aon	Roisin Mulroy, Senior Cargo Underwriter at QBE	<b>MR8</b>
<b>Professional Liability</b>	Jessica Scurfield, Broker - North American Professional Risks at Miller Insurance Services LLP	Sophie Dray, Account Handler/ Broker at Miller Insurance Services LLP	<b>MR10</b>
<b>Property</b>	Taylor Wilkinson, Divisional Director - Property Insurance, CJ Coleman	William Upton, Property Underwriter, Cincinnati Global Underwriting	<b>PR 2 - 3</b>

Time	Item	Location
16.30	Break	PR 2 - 3
16.45	Team time in MR 4, 5, 6, 8, 10 and PR 2 – 3	Gallery 11
17.30	<b>Email and prep time</b> <ul style="list-style-type: none"> <li>A little time to check your emails and freshen up before the evening event.</li> </ul>	PR 2 - 3
18.00	<b>Networking event hosted by Miller Insurance Services</b> <p>Miller invites you to join their brokers for a fun evening of social darts, food, and drinks at Flight Club Shoreditch. Flight Club combines the heritage of darts with the warmth of a British pub and the fun and excitement of a fairground. No experience necessary!</p> 	<b>Flight Club Shoreditch</b> <b>Flight Club Shoreditch</b> 2A Worship St London EC2A 2AH

**Time Item**

**Location**

**08.30 Arrival and Coffee**

**PR 2 - 3**

Catch up over a coffee on the night before.

**09.00 Appetite and underwriting considerations from the broker and underwriter perspectives (parallel sessions)**

- Please proceed to the room allocated for your workstream for all parallel sessions.

Stream	Broker perspective	Underwriter perspective	Room
<b>Casualty</b>	Edward Wallis, Head of Casualty, Inigo Insurance	Andrew Cooper, Managing Director, Pantheon Specialty	<b>MR4</b>
<b>Energy and Transition</b>	Freddie Lewis, Divisional Director, Howden Specialty	Tom Gowan, Senior Underwriter - Power & Utilities, Lancashire Group	<b>MR5</b>
<b>Management Liability</b>	Robert Barnes, Divisional Director - Financial and Professional Risks, Evolin Broking Limited	Elisabeth Groeche, Professional Lines Underwriter (D&O/FI), IQUW	<b>MR6</b>
<b>Marine &amp; Inland Transport</b>	Robert Frood, Account Handler/Broker, Miller Insurance Services LLP	Eleanor Maconachy, Marine reinsurance broking specialist, Miller Insurance Services LLP	<b>MR8</b>
<b>Professional Liability</b>	Josh Copper, Broker - North American Professional Risks, Miller Insurance	Jake Burke, Underwriter – Professions, Beazley and Ross Simmonds, Specialty Professions PI/E&O Underwriter, Beazley	<b>PR 2</b>
<b>Property</b>	Michelle Kerr, Executive Director, Gallagher	Natalie Gibb, Lead Underwriter Commercial Property, MS Amlin Syndicate	<b>PR 3</b>

**10.00 Break**

This is a comfort break, so you are ready to move to the next session.

## 10.15 The perfect submission – how to adapt to the current market conditions (parallel sessions)

Please proceed to the room allocated for your workstream for all parallel sessions.

Stream	Broker perspective	Underwriter perspective	Room
<b>Casualty</b>	Glen Secular, Head of US Casualty and Healthcare, London Wholesale, UK & Lloyd's, AXA XL	Tom Graham, Director, Casualty, Amwins Global Risks	<b>MR4</b>
<b>Energy</b>	Edward McCafferty, Associate Director, Howden Specialty	Lindsay Waller, Power & Renewables Senior Underwriter, MSAmelin	<b>MR5</b>
<b>Management Liability</b>	Abbe Fielden, Financial Institutions Broker and Account Executive, Miller Insurance Services LLP	Michael Johnston, US Public Company D&O Underwriter, Beazley	<b>MR6</b>
<b>Marine &amp; Inland Transport</b>	Rebecca Eagles, Cargo Practice Lead, Miller Insurance Services LLP	Mike Giles, Head of First Party Marine, London Market, The Hartford	<b>MR8</b>
<b>Professional Liability</b>	Christine Shrimpton, Vice President - Account Executive, Lockton Companies	Rebecca Johnson, Professional Indemnity Underwriter, Beazley	<b>PR 2</b>
<b>Property</b>	William Steer-Matthews, Senior Vice President, Marsh & McLennan Companies	Catherine Sethi, Senior Underwriter, Ark Underwriting	<b>PR 3</b>

## 11.15 Break

Grasp a 'cuppa' and refresh yourself before the next session.



### 11.30 Lifecycle of a Claim (parallel sessions)

Please proceed to the room allocated for your workstream for all parallel sessions.

Stream	Presenter(s)	Room
<b>Casualty</b>	<ul style="list-style-type: none"><li>Yera Patel, Head of Legal &amp; Third Party Large Losses, Inigo Insurance</li></ul>	<b>MR4</b>
<b>Energy and Transition</b>	<ul style="list-style-type: none"><li>Mark Beleski, Senior Claims Adjuster - Energy, UK &amp; Lloyd's, AXA XL</li><li>Zuzana Ivanocova, Senior Claims Adjuster – Energy, AXA XL</li></ul>	<b>MR5</b>
<b>Management Liability</b>	<ul style="list-style-type: none"><li>Tony Kriesel, Head of Professional Lines and Specialty Claims, IQUW</li></ul>	<b>MR10</b>
<b>Marine &amp; Inland Transport</b>	<ul style="list-style-type: none"><li>Stuart Normand, Claims Executive, Miller Insurance Services LLP</li><li>Luciana Capone, Marine Consultant, EIMC</li></ul>	<b>MR8</b>
<b>Professional Liability</b>	<ul style="list-style-type: none"><li>Elizabeth O'Connell, Head of First Party Claims, Beazley</li><li>Rebecca Bailey, Claims Team Leader – PAC, Beazley</li></ul>	<b>PR 2</b>
<b>Property</b>	<ul style="list-style-type: none"><li>Mark Crowest, Group Claims – Property, Beazley</li><li>Simon Wilson, Head of Open Market Property- UK/RoW, Beazley</li></ul>	<b>PR 3</b>

### 12.30 Networking lunch hosted by AXA XL

**Gallery 11**

- Enjoy a buffet lunch on the marble area of Gallery 11 while interacting with your comrades.

### 13.30 Team time in MR 4, 5, 6, 8, 10 and PR 2 – 3

**Gallery 11**

### 14.30 Plenary session 3: Cyber workshops

**PR 2 – 3**

Tackling the ever-evolving cyber threat requires continued action, collaboration, and an agile approach. To help equip you, we have secured experts in this field and divided the workshop into two parts.

### 14.30 Part I: Cyber Griffin Tabletop exercise

**PR 2 – 3**

Founded by the City of London Police, Cyber Griffin supports businesses and individuals to protect themselves from cyber-crime. This award-winning tabletop exercise is designed to explore decisions that people make to protect their businesses from modern day threats.

- Ian Brosnan, Cyber Griffin - City of London Police and his team: Simon Ardeman, Matt Eccles and Andy Robinson.

**15.15 Break**

**PR 2 – 3**

**15.30 Part II: Interactive risk spotlight - How would you react to a major cyber breach?**

**PR 2 – 3**

Learn how to improve your firm's cyber-resilience as the team from Lloyd's underwriting syndicate Resilience leads a real-life scenario exercise on ways to respond to escalating cyber-attacks.


- Simon West, Director of Customer Engagement, Resilience

**17.30 Free evening**

Enjoy exploring the City of London!



## Thursday 17 October

Time	Item	Location
08.30	<b>Arrival and Coffee</b>	PR 1 - 2
09.00	<b>Checking in</b> <ul style="list-style-type: none"> <li>Nicola Beckles, Commercial Education Manager, Lloyd's</li> </ul>	PR 1 - 2
09.30	<b>Plenary session 4: Executive Roundtable</b> <p>The insurance industry is facing many challenges and opportunities. This is your chance to hear from industry leaders, ask your burning questions and share insights on your customer needs.</p> <ul style="list-style-type: none"> <li>Barbara Jensen, Chief Financial Officer, Beazley</li> <li>John Plummer, Chairman - International, Ardonagh Specialty</li> <li>Richard Watson, Chief Executive Officer, Inigo</li> <li>Dawn Miller, Chief Commercial Officer, Lloyd's and CEO, Lloyd's Americas (Moderator)</li> </ul>	PR 1 - 2
11.00	<b>Break</b> <ul style="list-style-type: none"> <li>Time to get refreshed, before heading down to the Lutine Bell on the Underwriting floor to meet your Underwriter.</li> </ul>	PR 1 - 2
11.15	<b>Step into the shoes of a Lloyd's Underwriter</b> <p>Ever wondered what it's like sitting at the other end of the insurance transaction?</p>  <p>This is your chance to experience the market in action first-hand; soak up the atmosphere of the Room as you witness the process of placing and negotiating risk at Lloyd's by spending time with an Underwriter at the box.</p> <p><b><i>Your Underwriters will collect you at the Lutine Bell and return you to Gallery 11 where we will all have lunch together.</i></b></p>	The Underwriting Floor
13.30	<b>Networking lunch</b> <p>Meet and mingle with your Underwriters and other executives from the Corporation over a nice buffet lunch on the marble area.</p> <ul style="list-style-type: none"> <li>Hosted by Annie Roberts, Head of Global Media and PR, Lloyd's and the Corporate Affairs team.</li> </ul>	Gallery 11

### 14.30 Plenary Session 5: Lloyd's Lab showcase

**Gallery 4,  
Lloyd's  
Lab**

Meet the next generation of start-ups and Insurtechs developing exciting new products and solutions fit for the needs of customers like you around the world and remember that you saw it here first!

- Joe Williams, Lloyd's Lab Apprentice, Lloyd's UK



*This is the ultramodern Lloyd's Lab that you'll visit for this session. The Lloyd's Lab is the heart of innovation for Insurance; an award-winning space dedicated to accelerating and fostering new products and solutions fit for the needs of our customers around the world.*

### 15.45 Break

**Gallery 11**

### 16.00 Team time in MR 4, 5, 6, 8, 10 and the Sir David Rowland Meeting Room

**Gallery 11**

### 17.30 Email and prep time

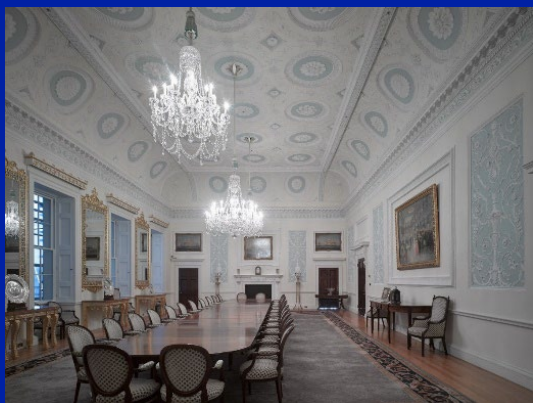
- A little time to check your emails and freshen up before the evening event.

### 18.00 Evening dinner in the Adam Room at Lloyd's

**Gallery 11  
Adam  
Room**

Join executives from Lloyd's and the Working Group, for dinner in the iconic Adam Room. Your dinner will be prepared by our award-winning Head Chef, Nick Smith, with dessert prepared by our award-winning Head Pastry Chef, Yoana Marinova.

- Hosted by Rebekah Clement, Corporate Affairs Director, Lloyd's



*The Adam Room is a very special space and has hosted important guests at Lloyd's, including HM Queen Elizabeth II. An adaptation of the original dining room of Bowood House in Wiltshire, designed in 1763 for the first Earl of Shelbourne, it is considered to be an important early work of Robert Adam, the famous Scottish architect who had just returned from Rome full of enthusiasm for re-establishing the architecture of classical antiquity.*

## Friday 18 October

Time	Item	Location
08.30	Arrival and Coffee	PR 1 – 3
09.00	Plenary session 6: Around the world in 80 minutes with Miller Insurance Services	PR 1 – 3
	<b>Active Assailant</b>	
	<ul style="list-style-type: none"> <li>David Eliot, Head of Terrorism and Political Violence, and Active Assailant, Miller Insurance Services LLP</li> </ul>	
	<b>People Security Risks (including K&amp;R)</b>	
	<ul style="list-style-type: none"> <li>Grace Tricker, Accident &amp; Health Insurance Specialist, Miller Insurance Services LLP</li> <li>Stuart Mills, Senior Underwriter, AXA XL</li> </ul>	
	<b>Political Risks</b>	
	<ul style="list-style-type: none"> <li>Katriona Hart, Credit &amp; Political Risk Insurance Broker, Miller Insurance Services LLP</li> </ul>	
	<b>Supply Chain</b>	
	<ul style="list-style-type: none"> <li>Oliver Lombard, Senior Broker, Miller Insurance Services LLP</li> </ul>	
10.45	Break	PR 1 - 3
11.00	Team time in MR 4, 5, 6, 8, 10 and PR 1 – 3	Gallery 11
13.00	<b>Networking lunch hosted by Beazley</b> Enjoy a buffet lunch on the marble area of Gallery 11 while interacting with your comrades.	Gallery 11
14.30	<b>Team challenge presentations</b> Your presentations will be judged by members of the Working Group and a special guest, who previously served on the Group: <ul style="list-style-type: none"> <li>Anne Glynn, Engagement &amp; Adoption Lead - Blueprint Two, Lloyd's</li> </ul>	PR 1 - 3
16.30	<b>Certificate presentation and wrap up</b> Find out who won the Team Challenge and receive your certificates with a few surprises along the way.	PR 1 - 3
15.30	<b>Drinks reception</b> Celebrate your achievement with drinks, canapes, and the Lloyd's Academy alumni community.	Marble area on Gallery 11



# Speaker profiles

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## **Rebecca Bailey**

Claims Team Leader - Political, Accident & Contingency, Beazley

Rebecca joined Beazley in August 2023 as the Claims Team Leader for Political & Terrorism, Life, Accident & Health and Contingency claims. Prior to joining Beazley, Rebecca was a solicitor in private practice with a leading City insurance firm specialising in domestic and international (re)insurance disputes and litigation and has over 20-years' experience advising (re)insurers across a number of classes of business, including PI, D&O, FI, Cyber, W&I, Political Risk & Terrorism and Contingency.

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## **Robert Barnes**

Divisional Director - Financial and Professional Risks, Evolin Broking Limited

Robert Barnes joined Evolin in January of 2022 and holds the position of Divisional Director, specialising in US public company D&O within the Finpro department. Robert started his insurance career in 2001 in New York as a financial lines underwriter before moving to Marsh where he worked in a variety of positions of increasing responsibility in both San Francisco and London. He returned to the London market in 2014 after working in South Asia, holds an MBA from Tias School for Business and Society in The Netherlands and a BSc in business from Wake Forest University in North Carolina. Robert has in the past collaborated on financial lines related articles and remains passionate about all things D&O.

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## **Nicola Beckles**

Commercial Education Manager, Lloyd's

Nicola has over 15 years' experience as a Marketing Manager, starting in the Caribbean retail banking sector and moving into insurance in 2015, when she accepted the role of Marketing Project Manager for the merger of XL Services with Catlin Insurance. She continued with the new entity as Marketing & Communications Associate before moving to CNA Hardy in 2019 as Marketing Communications Consultant.

In 2020 she joined Lloyd's as Marketing Manager for Brokers and in January 2023 moved on to her current role, where she develops the strategy for the commercial education programmes offered for the Lloyd's market and rolls out the programmes. Nicola has an MBA in Marketing and Entrepreneurship from York University, Canada and is a Canadian Commonwealth Scholar.

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## **Charlie Beeching**

Director - Strategic Advisory, Howden Re

Charlie Beeching is a Director within Strategic Advisory, International, having joined Howden Re in July 2023. He was previously an equity analyst, most recently at Odey Asset Management and formerly at KBW, where he covered the UK insurance market. This included life, non-life and composite UK insurers. In his Strategic Advisory capacity, he brings support, insights and analysis across the capital framework. This includes addressing corporate structure, capital advisory and peer comparison, while he also contributes to industry research product. Charlie holds a Master's degree in Philosophy and Economics from the University of Edinburgh.

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### **Mark Beleski**

#### **Senior Claims Adjuster - Energy, UK & Lloyd's at AXA XL**

Mark is a senior energy adjuster at AXA XL. Mark began his career in the Oil and Gas Industry spending nearly a decade as a petroleum engineer before moving into the insurance market in 2018.

Mark has previously worked as a loss adjuster before moving to an insurer as a senior claims adjuster. Mark handles a variety of claims within Energy, covering upstream, downstream and liability losses.

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### **Paul Bland**

#### **Head Of International Excess Casualty, Aspen Insurance Group**

Paul joined Aspen in January 2020 and is responsible for running the International Excess Casualty account. Paul has over 25 years of experience of U.S. Excess Casualty underwriting experience having held senior positions at AmTrust Syndicate at Lloyd's (now part of the Canopus Group), Markel Corporation, Catlin, and Liberty International Underwriters (part of the Liberty Mutual Group).

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### **John Brown**

#### **Lead Property Underwriter, IQUW**

John Brown is a highly experienced property underwriter who has worked in the Lloyds market for 30 years. Having completed a geography degree at Exeter University he joined his first syndicate in late 1993 and his first underwriting role was as a Treaty underwriter in 1998 before switching to the Direct and Fac market in 2001. In 2008 he took up the role of leading the Direct & Fac Property team at Amlin. In 2015 he joined Beazley as a Senior Underwriter and in 2022 joined IQUW as Lead Underwriter. John was Chairman of the LMA Worldwide Property panel in 2014.

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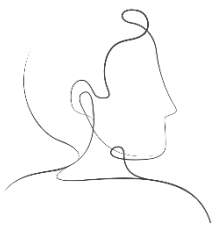


### **Ian Brosnan**

#### **Cyber Protect Officer - City of London Police**

Ian Brosnan is a Police Constable on the Cyber Griffin team, a NCSC assured and CPD® certified training programme supported by the Corporation of London, which makes up one arm of the City of London Police's Cyber Crime Unit. Ian has over 20 years of Policing experience across varied roles including Intelligence, Public Order, and Firearms. For the last 6 years, Ian has been an integral member of Cyber Griffin, delivering cyber security advice to businesses and residents in the Square Mile to help protect them from cyber criminality.

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### **Jake Burke**

#### **Underwriter - Professions at Beazley**

Jake Joined Beazley in 2017 as a claims assistant for the First Party Portfolio team before moving over to Specialty Risks to become a Underwriters Assistant in 2018. He underwrites Professional Liability for North American and International Architects, Engineers, Contractors and Design/Build risks.

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**Luciana Capone**  
Marine Consultant, EIMC

Luciana Capone joined the insurance market in 2013 after moving to London in 2011. After 2 years of experience as Administrative Assistant and Medical Malpractice Claims Handler, during which she also obtained her CII (Chartered Insurance Institute) Certificate, Luciana joined Besso in 2015 as Claims broker Technician in their International Division. During this time, Luciana had the opportunity to work across multiple insurance classes of business, including marine cargo and liabilities, fine art and specie, North American jewelers block, private and commercial property, household and personal accident.

Luciana joined EIMC in January 2019 as a Marine Consultant in London, U.K., as the company had just opened their U.K. branch to better serve the needs of the Lloyds and U.K. insurance markets; Luciana currently manages a wide number of marine cargo and stock throughput claims across multiple geographic locations and works with global insurance carriers and brokers.



**Rebekah Clement**  
Corporate Affairs Director, Lloyd's

Rebekah joined Lloyd's in 2015 and was appointed Lloyd's Corporate Affairs Director in 2023. A member of Lloyd's Executive Committee and ESG Council Committee, leads Lloyd's government affairs, sustainability, thought leadership (Futureset), brand, communications and media around the world. Rebekah is also responsible for driving the priorities and focus of cross-sector initiatives, including the Sustainable Markets Initiative Insurance Task Force, as well as its public sector partnerships.

Rebekah has over 20 years' corporate affairs experience across government policy, sustainability, brand reputation, media and communications. This has included holding a number of senior roles across the public and private sectors, including in New Zealand's Department of Prime Minister and Cabinet as Press Secretary and Senior Advisor to the Governor-General of New Zealand, and most recently establishing and leading Lloyd's sustainability framework and initiatives as its first Sustainability Director. She holds an Executive MBA from Cranfield University, together with a Bachelor of Communications from Massey University of New Zealand. Rebekah is also a Chartered Fellow of the Chartered Management Institute and sits on the University of Cambridge Centre for Risk Studies Advisory Board, together with the ClimateWise Managing Committee.



**Andrew Cooper**  
Managing Director, Pantheon Specialty

Andrew has more than 25 years' experience in the insurance industry, mainly focused on casualty risks. He spent 22 years at Aon in various roles including leading their umbrella/excess casualty practice for the central region out of Chicago as well as being Chief Broking Officer for their digital economy and future mobility placements globally.

Recently Andrew moved to Pantheon Specialty where he is Managing Director for Innovation and Technology. At present this role is predominantly focused on sharing economy and mobility risks but encompasses other areas of innovation, especially around digital platforms.



### **Josh Copper**

Broker - North American Professional Risks at Miller Insurance

Josh is an account executive within Miller's Professional and Executive Risks team. He is a specialist in North American professional liability, with a particular focus on architects and engineers, design and build contractors, and manufacturer's errors and omissions insurance.

Josh began his insurance career in 2017. Prior to joining Miller in 2019 he worked at a large-scale international insurance broker in their international professional risks team. Josh also holds a degree in Law.

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### **Mark Crowest**

Group Claims – Property, Beazley

Mark joined Beazley in January 2012, bringing with him over 13 years' experience handling Property claims for a global and London market insurer. Mark is Focus Group Leader for Beazley's Commercial Claims encompassing both Open Market and Binders; Americas & International.

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### **Kerstin Denker**

Divisional Director, Howden Broking Group

I started my insurance career in 2006 by joining the graduation programme at HSBC Insurance Brokers, covering Reinsurance, Marine, Captive Management and Upstream Energy.

Followed by 15 years as a Senior Vice President at Marsh primarily focussing on programme design and market placement for North Sea and Asian business. I joined Howden in September 2024 as a Divisional Director with the Upstream team.

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### **Nick Donovan**

Head of Market Development, Lloyd's

Nick is the Head of Market Development at Lloyd's. He is responsible both for attracting the world's best commercial & specialty (re)insurers onto the Lloyd's platform, and supporting all syndicates as they seek to make the most of the market's unique advantages. He also advocates the market to a range of trade and institutional capital providers and their advisors, as well as managing the market's major broking distribution relationships.

Nick joined Lloyd's in 2022 from PwC, where he was a Director leading technology-based transformations for specialty insurers, MGAs and brokers. Previously Nick worked at RSA plc in a variety of roles including strategic planning, global portfolio management and latterly leading Sales & Client Management for RSA's Global Risks business in the London Market and across Europe. Previously he spent seven years as a strategy consultant with Booz & Company, advising life insurers, commercial & investment banks and wealth managers. Nick also worked at BBC New Media, where he was part of the team that set up the Radio Player, the precursor to the BBC's iPlayer.

Nick has a BA from Oxford University and an MBA from Columbia Business School.

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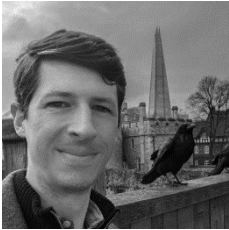


### **Sophie Dray**

Account Handler/Broker at Miller Insurance Services LLP

Sophie joined Miller in 2017 and is an account handler/broker in the North American professional risks team. She began her insurance career in 2008 and has previously worked for The Underwriting Exchange Limited and Brit Insurance.

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### **Tom Drysdale**

Lloyd's Archivist

Tom is responsible for Lloyd's archives and collection of historic artefacts, and for engaging audiences with Lloyd's history. He joined Lloyd's in 2024, having spent 11 years working in museums and historic sites including the Tower of London, Hampton Court Palace, and the British Library. Tom has an MA in History and a Postgraduate Diploma in Archives and Records Management, and has written articles that have been published online, in *Collections: A Journal for Museum and Archives Professionals*, and the *International Journal for Digital Curation*.

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### **Rebecca Eagles**

Cargo Practice Lead, Miller Insurance LLP

Rebecca is Cargo Practice Lead within Miller's Cargo and Stock Throughput team and leads the broking team within the division. Her role is multifaceted, encompassing sales, business development, and orchestrating growth strategies. Rebecca uses her experience to delve deep into the complexities of supply chains, designing bespoke products to manage intricate risks. A large part of her role involves focus on commodities, complex risk (any interest) and Miller's niche carnet liability book.

Rebecca has over 13 years of insurance experience. Prior to Miller, she worked at both a specialist Lloyd's cargo insurance broker and a large global broker. She holds a BA Hons in Classical studies from the University of Exeter. In her spare time, Rebecca is a keen traveller, photographer and cyclist.

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### **David Eliot**

Head of Terrorism and Political Violence, and Active Assailant, Miller Insurance LLP

David heads up the Terrorism & Political Violence team at Miller, working with a variety of clients with risks in North America and challenging parts of the world. David began his insurance career in 2000 and joined Miller in 2002. Prior to this he was based in the US working in Property & Casualty insurance, where he obtained his Wisconsin Agent's Licence and Associate in Surplus Lines Insurance designation.

David has an honours degree in International Business and French from Portsmouth University and Moorhead State University. A qualified able-bodied and disabled-bodied ski instructor, each year David works with a charity teaching wounded Veterans to ski.

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### **Abbe Fielden**

Financial Institutions Broker and Account Executive, Miller Insurance Services LLP

Abbe specialises in arranging cover for worldwide financial institutions (FI), in addition to errors and omissions (E&O) and directors' and officers' (D&O) insurance. She works with Andy Brett on public and private US directors' and officers' insurance and has extensive experience with both retail and wholesale clients, with a specific focus on the hedge fund industry. Abbe began her insurance career in 2006 having previously worked for Canopus and Willis. She is a member of the Chartered Insurance Institute.

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### **Robert Frood**

Account Handler/Broker, Miller Insurance Services LLP - Marine

Robert is an account handler/broker within Miller's Cargo & Stock Throughput team. Robert's expertise lies in project cargo and delay in start-up business, as well as heavy lift movements. Robert began his insurance career in 2017 as an underwriting trainee on the cargo team for a managing agency. Subsequently he was offered a role as a trainee underwriter in the upstream energy team in 2019, where he spent four years assisting the team in writing a consistent and sustainable book of business.

In his spare time, Robert enjoys playing video games, going to the gym, and spending time with his working cocker spaniel.

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### **Natalie Gibb**

Lead Underwriter, Commercial Property at MS Amlin Syndicate

Natalie has close to 20 years of London Market experience, joining Liberty Syndicates in 2005 in their Compliance Team. Moving quickly into underwriting she transferred onto their Graduate Scheme gaining experience in Aviation War, Marine Liability and eventually joining Open Market Property in 2008.

Natalie underwrites policies offering coverage on an all risk or a single peril basis, providing clients protection from a range of natural perils in critical CAT areas and across a broad range of occupancies. Natalie specialises specifically in municipalities, hospitality, real estate, logistics and food processing.

Natalie's current role as Lead Underwriter in the Commercial property team at MS Amlin means she has responsibility for portfolio management, developing underwriting strategy to navigate the ever changing Lloyd's market, and ensure the team are aligned in their decision making whilst working together to execute the business plan.

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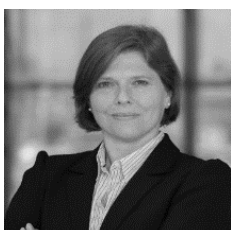


### **Michael Giles**

Head of First Party Marine, London Market, at The Hartford

Mike leads the Cargo team in London having over 20 years of experience in the industry. He's an established market leader in Liquid and Hard commodities and a member of the Joint Cargo Committee.

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### **Anne Glynn**

Engagement & Adoption Lead - Blueprint Two, Lloyd's

Anne joined Lloyd's in September 2015 as Senior Development Manager for Brokers at the Corporation having previously worked for Managing Agent Catlin as part of their broker engagement team. She managed the Lloyd's strategic engagement for Lloyd's brokers and Coverholders to understand group strategies, identify business opportunities and ensure Lloyd's continues to build on its reputation of innovation, expertise and client service. She was also the liaison point for the North American Lloyd's team.

Anne is now an Engagement and Adoption Lead on the Blueprint Two London market digitisation project working with brokers to understand and be market ready for the upcoming changes and opportunities.

She has held a variety of international roles in the insurance market spanning over 25 years, starting her career as a broker at Millers followed by 12 years at Zurich Global Corporate in London as Business Manager on FTSE 500 company International Programmes. Anne holds a BA (Hons) degree in Accountancy and is an Associate of the Chartered Insurance Institute.

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### **Tom Gowan**

Senior Underwriter - Power & Utilities, Lancashire Insurance Group

Tom joined Lancashire in 2020 to help grow the Power and Utilities book, which was started by Alex Priestley in 2018. Tom began his insurance career in 2014 with Lloyd & Partners, which subsequently merged into JLT Specialty. Having worked mainly on Latin American property and terrorism business in his first year, Tom moved to work exclusively on power for the next 4 years, until he joined the Lancashire Power and Utilities team as an underwriter in March 2020. Tom became a Senior Underwriter in 2022.

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### **Tom Graham**

Casualty Director, Amwins Global Risks

Tom Graham currently leads the Casualty Team at Amwins Global Risks which is the international arm of global specialty insurance broker, Amwins. Tom has extensive experience working in the insurance industry where he started his career at Aon on their Graduate programme, eventually moving to Aon's casualty division as a wholesale U.S. Casualty broker and then a senior broker specialising in healthcare liability business.

During Tom's time at Aon, he also had a secondment working in the US, to enhance his understanding of different insurance markets and to establish relationships directly with clients. Tom joined Amwins from Apollo Syndicate Management where he held a role as U.S. Casualty Underwriter, therefore having a clear understanding of what Underwriters look for when placing business with them.

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### **Elisabeth Groeche**

Professional Lines Underwriter (D&O/FI), IQUW

Elisabeth is a Professional Lines Underwriter specialising in Commercial Directors & Officers Liability and Financial Institutions insurance, with a specific focus on publicly listed companies in North America and Australia. As a lead market Elisabeth specialises in Primary and low Excess business for companies in difficult to place industries including but not limited to Biotech, Tech, Initial Public Offerings, and Mining. Prior to joining IQUW, Elisabeth worked at Hiscox Syndicate underwriting both US Directors and Officers and UK Professional Lines business.

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### **Katriona Hart**

Credit & Political Risk Insurance Broker, Miller Insurance Service LLP

Katriona is an account executive within Miller's Credit & Political Risks team, servicing financial institution and corporate clients purchasing non-payment and political risk insurance. She began her insurance career via a graduate scheme, before joining a specialist CPRI broker and subsequently a large-scale international broker. Katriona holds a Masters degree from Durham University and the Advanced Diploma in Insurance. In her spare time, she enjoys supporting her local football club, trying to learn German, and keeping active.

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### **Rebecca Harvey**

Account Executive, Miller Insurance Services LLP

Rebecca has over 10 years experience in the London and International market, specialising D&O and FI for both retail and wholesale clients, and works within the North American D&O and FI team as a Producer and Broker at Miller. Rebecca started her insurance career in 2013 working at an independent broker in Lloyd's, creating solutions for clients, designing and placing large Global D&O programmes up to \$400m, listed on US and International exchanges. Rebecca holds a first class degree from Bath Spa University in Accountancy and is CIMA and ACCA qualified.

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### **Paul Howard**

Head of Coverholder & Alternative Distribution, AXA XL

Paul Howard has more than 30 years' experience in insurance and risk management. He began his career as a claims adjuster at Merrett Syndicates, and subsequently undertook an underwriting role there and later at Chandler Syndicates.

In 1995, he undertook the position of risk manager of Sandwell Metropolitan Borough Council and the West Midlands Fire Service, before joining J Sainsbury plc two years later, where he rose to the position of Head of Insurance & Risk Management. He joined Catlin in 2011 as a Client & Distribution Leader, where his strategic overview and relationship-led approach resulted in an increase in profitable growth.

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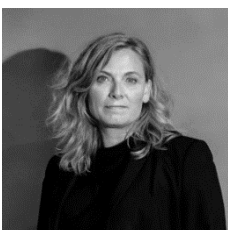


### **Zuzana Ivanocova**

Senior Claims Adjuster - Energy at AXA XL

Zuzana is a senior energy adjuster with over 18 years of experience at Lloyd's and London market. Zuzana has handled number of large power, energy and renewables losses, covering both first and third party, and mainly on a lead / claim agreement party basis. Zuzana has good interpersonal and communication skills, technical knowledge. In the previous roles she's used to train and mentor junior members of the team. Zuzana has MSc in Economics (Insurance Industry), University of Economics in Bratislava, Slovakia.

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### **Barbara Jensen**

Chief Financial Officer, Beazley

Barbara joined Beazley in May 2024 as the group's Chief Financial Officer. She previously served as Group Chief Financial Officer at Tryg A/S, the largest non-life insurer in Scandinavia, from March 2019 to November 2023. Barbara has over 25 years of experience in the financial services industry.

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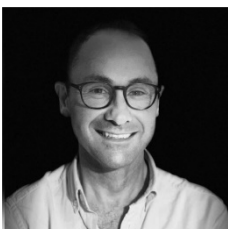


### **Rebecca Johnson**

Professional Indemnity Underwriter, Beazley

Rebecca has worked in the Lloyd's market for 9 years. She began her career on the MS Amlin Graduate Programme and has worked at Beazley for 2 years. At Beazley, she is an underwriter in the Large Risks Professions team which focuses on providing Professional Liability insurance for large and complex clients, particularly in the legal and construction sectors. She holds a First in Economics as well as the Advanced Diploma from the Chartered Insurance Institute.

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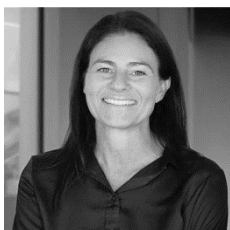


### **Michael Johnston**

Underwriter - US D&O, Beazley Group Limited

Originally from Australia, Michael moved to Beazley, London as a US D&O Underwriter five years ago. He brings over 25 years of financial lines insurance experience, having previously worked as a broker and underwriting manager in Sydney and London for companies including Marsh, W.R. Berkley, Ace, and Allianz. Michael is not only a lifelong surfer and keen cyclist but also a qualified archaeologist who thoroughly enjoys getting his hands muddy.

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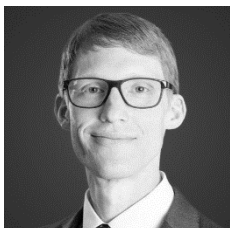
### **Michelle Kerr**

**Executive Director, Wholesale Property, Gallagher**

Michelle has worked within the London market as a Lloyds Broker for over 25 years, specialising in North American Property. Within her 25 years she has also gained experience working in International Property as well as running the Terrorism Division for Marsh.

In her current role Michelle continues to be responsible for the servicing and broking of complex risks in the London markets and has become very experienced in working across multiple occupancies over the past 25 years. In particular she has in depth knowledge working on hospitality, gaming, real estate, rail and other heavy occupancies such as steel and mining.

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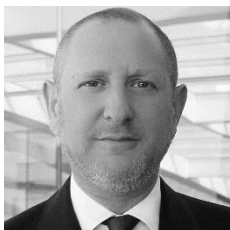


### **Tony Kriesel**

**Head of Professional Lines and Specialty Claims at IQUW**

Tony Kriesel is the Head of Professional Lines and Specialty Claims at IQUW. He has been handling professional and financial lines claims in the Lloyd's market since 2010. Before joining IQUW in September 2021, he spent seven years at Hiscox, handling primary lead, complex, US-domiciled D&O claims, as well as cyber claims. He is an admitted lawyer in Minnesota (inactive status) and a qualified solicitor in England.

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### **Darren Lester**

**Managing Director, Marsh**

With over 40 years as a Lloyd's Broker and 35 years at Marsh, Darren (affectionately called DAZ) is known as the Senior Casualty "Guru" for Bowring Marsh. His time is split between clients, products and people. This involves handling the placement of the most difficult to place risks within Bowring Marsh, product development, establishing and implementing best practices, handling difficult and complex claims, coverage analysis and improvement, casualty education and market development, as well as nurturing the next generation of insurance professionals. In recent times, in addition to serving our Fortune 500 industrial clients, Darren has become our senior placement leader for Sharing Economy and Mobility risks.

Prior to his current role, Darren led Casualty Placement for Bowring Marsh in Europe. This encompassed groups in both Dublin and Zurich as well as three UK based London and Norwich teams split by client territory between North America and International as well as Clinical Trials. Prior to this Darren headed the North American Casualty broking team in London. This role involved taking a lead broker position for some of our most complex and difficult to place Casualty clients. It also demanded maintaining high level relationships with the major European markets as well as being part of the "Global" team for excess casualty that Marsh operates through its offices across North America and in Bermuda, Dublin, London and Zurich.

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### **Freddie Lewis**

**Divisional Director at Howden Specialty**

Freddie started his career at Bowring Marsh in 2014, then moved to JLT Specialty prior to joining the Howden Natura I Resources division team at the start of 2020. Since entering the market he has been specialising on the design and implementation of insurance placements for clients across the power and renewables sector on a global basis.

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### **Oliver Lombard**

Senior Broker, Miller Insurance Services LLP

Oliver has wide-ranging experience and knowledge in the design and placement of marine cargo, stock throughput and supply chain insurance. He has a particular focus on North American clients and is responsible for the production and placing of contracts within both London and international insurance markets.

Oliver has a comprehensive background in Marine and joined the insurance industry in 2011 as a hull and machinery broker, before moving to Miller in 2013.

He is ACII qualified and holds a BA Hons in Politics and Economics from the University of Newcastle. In his spare time, Oliver loves to travel and enjoys a variety of sports and runs the Miller Squash Club.

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### **Eleanor Maconachy**

Marine reinsurance broking specialist, Miller Insurance Services LLP

Ellie is a member of the Mutual Club Reinsurance team within Marine, and is responsible for the structuring, negotiating and placing of annual reinsurance contracts on behalf of clients. Ellie is experienced in handling facultative non-poolable risks, with a deep understanding of P&I liabilities.

She began her insurance career at Miller in 2012, completing the Graduate Programme before specialising in marine liability. Ellie is an Associate of the Chartered Insurance Institute (ACII) and holds a degree in Mathematics from the University of Bristol.

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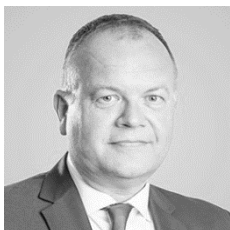


### **Edward McCafferty**

Associate Director - Howden Specialty

Edward joined the Natural Resources Division at Howden (previously RK Harrison) in 2014 and is responsible for the design, placing and servicing of Mining, Midstream and Downstream Energy accounts globally, but primarily focused on the North American portfolio. Edward is ACII qualified.

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### **David Message**

Lead Energy Underwriter, IQUW

David joined IQUW in 2021 to build the syndicate's energy account and to help build the infrastructure needed to enable underwriters to intelligently use data and insights to make accurate, fast decisions. Before joining IQUW, David held Active Underwriter and CUO roles at Torus and Starstone, was Head of Upstream Energy at XL Catlin, where he experienced the ups and downs of the offshore and upstream market with 2004 / 05 Hurricane losses as well as deep water drilling expansion.

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### **Dawn Miller**

Chief Commercial Officer, Lloyd's and CEO, Lloyd's Americas

Dawn joined Lloyd's in 2022 and oversees Lloyd's global network across the Americas, Asia Pacific Middle East & Africa (APMEA) and European Regions. She is responsible for our Global Network governance and regulatory team, market development, strategic engagement with key trading partners, and New Entrants into the Lloyd's Market. She also leads on Multinational, Strategy & Innovation at Lloyd's, including the Lloyd's Lab and Academy, and is a director of Lloyd's Insurance Company in Europe. More recently, Dawn Miller has been appointed as Chief Commercial Officer of Lloyd's and CEO of Lloyd's Americas, delivering both roles from New York with effect from 1 September.

She has over 25 years of experience working in the global insurance industry with oversight of underwriting, distribution, clients, and strategy, including leadership positions at CHUBB, AXA, AIG and WTW. Having started her career in Washington D.C., Dawn has since taken on senior positions in London, Houston, New York, Paris, Dubai, San Francisco and Zurich.

She is chair of the Board of Trustees for the Insurance Industry Charitable Foundation UK (IICF UK), sits on the Steering Committee for Maths4Girls, the Executive Council of the International Insurance Society (IIS) and is Vice Chair of The American University, School of International Service Dean's Advisory Council. She is also a member of the International Women's Forum (IWF) and Worshipful Company of Insurers.



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### **Stuart Mills**

Senior Underwriter, AXA XL

Stuart is a Senior Underwriter within the AXA XL Security Risks team based in London. For the past 15 years (9 with AXA XL and 6 with another Lloyd's Syndicate) Stuart has been writing; Land based K&R, Marine Piracy, Non-Medical Evacuation and Crisis Response insurance whilst also leading the market in product innovation in order to give clients the best possible solutions in the Security Risks space.

Prior to Underwriting, Stuart worked for a Lloyd's broker specialising in Marine and Construction risks.



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### **Roisin Mulroy**

Senior Cargo Underwriter, QBE

Roisin has been with QBE for over 15 years, and studied at Liverpool John Moores University.



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### **Stuart Normand**

Claims Executive, Miller Insurance Services LLP

Stuart jointly leads the Marine Claims team, as well as handling claims relating to a multitude of business lines including mutual based marine liability, cargo, political risk/violence and trade credit.

He has been with Miller since 2000, is ACII qualified and holds Chartered Insurance Broker status.

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### **Elizabeth O'Connell**

Head of First Party Claims, Beazley

Elizabeth joined Beazley in September 2021 as the Claims Team Leader for the Treaty Reinsurance Team, moving to take on the role of Head of First Party Claims in August 2022, with oversight of the Property, Marine, Aviation, Political & Terrorism, Life, Accident & Health and Contingency claims portfolios. Prior to joining Beazley, Elizabeth was Head of FinPro claims at Aspen Insurance where she was responsible for the FI, D&O, PI, Cyber and Political Risk & Terrorism claims. Elizabeth started her career as a solicitor in the insurance department at CMS where she gained extensive experience in advising insurers across a wide range of classes of business and in international dispute resolution and litigation.

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### **Yera Patel**

Head of Legal & Third Party Large Loss Claims, Inigo Insurance

Yera Patel leads Inigo's Third Party claims area, specialising in D&O, Financial Institutions and Liability claims. She has 20+ years experience in the US and UK Markets. She is a New York licensed attorney, formerly in private practice. and before Inigo, she held Financial Lines Claims & Underwriting Management leadership positions at AXA XL and Beazley following her role at AIG in the Coverage Litigation and Financial Lines Departments. In addition to my Claims responsibilities, she is also is Head of Legal at Inigo and joined in January 2021.

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### **John Plummer**

Chairman - International, Ardonagh Specialty

John is Chairman - International of Ardonagh Specialty, with responsibility for strategic relationships and global production. In addition, he is the senior representative for the Ardonagh Group with the Brokerslink network (one of the largest worldwide networks of independent brokers).

John is a serving Board Member on The Council of Insurance Agents & Brokers (CIAB). He was elected to the Board in October 2017. John has served on the CIAB Planning and Strategic Resources Committee, and is currently a member of the CIAB Operational Oversight Committee.

Previously, John was Chairman, Specialty at Ed Broking. He joined Ed in 2017 as Chairman of the Property & Casualty (P&C) Division, focusing on North America, Ed's International offices and Brokerslink.

Earlier in his career John served as Managing Director of the US P&C Division of Howden. He joined Howden in 2008 and during his tenure was instrumental in establishing the Howden brand as a leading wholesaler to North America.

Previously, John held senior roles at Benfield, where is created their direct and facultative division, and Fenchurch Insurance Brokers where he was appointed Joint Group Managing Director.

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### **Annie Roberts**

Head of Global Media and PR, Lloyd's

Annie Roberts is a communications leader with over a decade of experience in global media strategy, corporate affairs, and reputation management. She is currently a member of Lloyd's Executive Leadership Group and is the Head of Global Media & PR, responsible for delivering Lloyd's global media strategy and managing Lloyd's reputation externally and crisis communications.

Previously Annie led global PR at Willis Towers Watson, managing media relations and thought leadership across Investments, Risk and Reinsurance. She is an accredited journalist and prior to working in communications worked in financial journalism in both the UK and Brazil writing about insurance and asset management.

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### **Jessica Scurfield**

Broker - North American Professional Risks, Miller Insurance Services LLP

Jessica is an account handler/broker within Miller's North American Professional Risks team. She specialises in North American professional liability, with a particular focus on Architects and Engineers', Contractors Professional and Manufacturer's Errors and Omissions insurance. Jessica began her insurance career at Miller in 2018 and holds a degree in History.

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### **Glen Secular**

Head of US Casualty and Healthcare, London Wholesale, UK & Lloyd's, AXA XL

Glen joined Lex-London, part of AIG, in August 2002 having obtained a degree in Chemistry from the University of Warwick. He began his career as an Underwriting Assistant within the Healthcare team focusing on US Medical Malpractice within Hospitals and the Medical Product space, before moving into the US Casualty team as an Underwriter in 2006. He then spent 10 years within the Lex-London US Casualty team obtaining increasing levels of responsibility and culminating in an Assistant Vice President role, before joining XL Catlin in November 2016 as a Senior Underwriter and joint Team Lead of the US Casualty team.

Glen took responsibility as the individual Team Head late in 2018 and in early 2019 became the Deputy Chief Underwriting Officer for Wholesale Casualty, an internal role that includes support to the London Wholesale Casualty CUO including Healthcare, International Casualty, and UK and Ireland Casualty. He then took responsibility as the Team Head of the Healthcare team late in 2021.

His current role is Head of the Healthcare and US Casualty teams, while maintaining a deputy role supporting Wholesale Casualty more widely from an internal standpoint.

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### **Catherine Sethi**

Senior Underwriter, Ark Underwriting

Cathy started her insurance career as a broker on the International Property team at Willis. In 2012 Cathy moved to a role underwriting at Montpelier Syndicate, writing a predominantly excess of loss book of property business. Working as an underwriter for other Lloyd's syndicate since, Cathy has gained experience writing a diverse book of business.

Currently as a Senior Underwriter for the Global Property team within Ark Syndicate, along with the rest of the team, Cathy writes a large book of property business which considers both Primary and Excess of loss layers across a broad range of geographies and occupancies. The Ark Global Property team also underwrites the high excess of loss Socius Consortium with USD 115m of Lloyd's capacity.

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### **Paul Shore**

Chief Executive Officer, Tegron Specialty Limited

Paul is the Founder of Tegron Specialty Limited. Before Tegron, Paul had spent 12 years at Navigators initially running the Lloyds D&O portfolio and latterly Head of Financial Lines, International at The Hartford after the acquisition. Prior to that Paul was the Commercial D&O Manager at Starr Excess, an AIG Company. Paul has been operating in the Insurance Industry since 1996.

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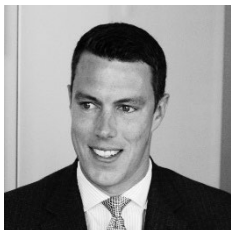
### **Christine Shrimpton**

Vice President - Account Executive, Lockton Companies

Christine has a portfolio career in development, specialist insurance and engineering, spanning 24 years in the global professional environment working with North American, UK, Middle Eastern and Australian jurisdictions.

Christine joined Lockton in 2019 to bring her corporate expertise and approach. Using a variety of strategies drawn from all classes of business; Christine has experience placing multi state or global programme limits, up to 150 million for mid to large firms, using London, US, European and Bermudian capacity.

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### **Ross Simmonds**

Specialty Professions PI/E&O Underwriter, Beazley

Ross underwrites Professional Liability for North American and International Architects, Engineers, Contractors and Design/Build risks.

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### **Shaun Sinniah**

Head of Reinsurance & Capital, Miller Insurance Services LLP

Shaun is Miller's Head of Reinsurance & Capital. His responsibilities lie with leading the expansion of Miller's reinsurance offering, deployment of innovative data driven approaches, and enhanced strategic advisory capabilities.

Shaun has extensive experience in the insurance and reinsurance industry, having held roles such as Head of Placement and Distribution and Chief Operating Officer for international and global specialty divisions of a leading reinsurance broker.

Prior to this, Shaun held various roles at a large-scale international broker including Managing Director and Global Head of Sales and Client Management. Shaun joined the insurance industry from a global investment banking company where he worked in London and Hong Kong.

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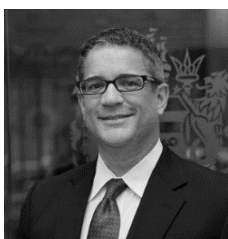
### **William Steer-Matthews**

Senior Vice President, Marsh & McLennan Companies

William has been a broker since 2014. Prior to that he was an underwriter at Allianz Germany. Having spent time at both Price Forbes and Marsh he has worked on a wide variety of clientele and negotiated with London, Bermudan and European marketplaces. In the last seven years he has focused on mining and metals, more recently specialising in Coal. In designing and placing property damage/ time element programmes he trades with about 30 underwriters on a regular basis and represents 23 clients across the Australian, British, Canadian and US jurisdictions.

William is part of the Mining Insurance Risk Association.

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### **Pat Talley**

Regional Director, US Central Region, Lloyd's

Pat joined Lloyd's in 2006 and currently serves as a Regional Director for Lloyd's in the US. In that role, he supports multiple US market development initiatives, including primary responsibility for the training program "Lloyd's Boot Camp", and Tuesdays With Lloyd's, a monthly virtual program providing key market content to Lloyd's US stakeholders.

Pat has more than 30 years of experience in the insurance and securities industry, in both regulatory and commercial settings. He sits on the industry advisory boards for Katie School of Insurance at Illinois State University and Eastern Kentucky University's School of Risk Management. He is a founding board member of the Midwest Chapter of the Insurance Industry Charitable Foundation and is also a board member of the Kentucky Insurance Guaranty Association.

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### **Grace Tricker**

Accident & Health Insurance Specialist, Miller Insurance Services LLP

Grace is a member of Miller's Accident & Health team, specialising in Security Risks insurance (Kidnap and Ransom). Her primary focus is advising clients on how to mitigate their people risk exposures, which as well as Security Risks can include solutions such as Personal Accident, Travel and Life insurance. She has worked closely with international and non-governmental organisations as well as European based multinationals with personnel exposures in high-risk territories.

Grace began her career in the Market Security team of large-scale multinational insurance broker, before joining a specialist people risks broker in 2015. In her spare time, Grace enjoys travelling and spending as much time with friends/family. She is also a keen swimmer and paddleboarder.

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### **William Upton**

Property Underwriter, Cincinnati Global Underwriting

Will joined the Cincinnati Global Underwriting Syndicate in 2017 and is part of their D&F Property team. He graduated from Loughborough University with a Bachelor of Science in Physics. Will underwrites a worldwide property account which includes a range of occupancies from offices, hotels and retail to mining, power and energy.

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### **Lindsay Waller**

Power & Renewables Senior Underwriter, MS Amlin

Lindsay joined MS Amlin in November 2022, as a Power & Renewables Senior Underwriter within the Natural Resources Team. Prior to joining she spent 8 years as a Power and Downstream Energy Underwriter at Swiss Re Corporate Solutions both in London and Singapore. Lindsay started her insurance career in 2003 with Liberty Global Group. She also has experience in broking, having worked for Aon in both London and Singapore.

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### **Edward Wallis**

Head of Casualty, Inigo

Ed Wallis is Head of Casualty at Inigo and a member of the Insurance leadership team. He is responsible for the management and performance of the US Casualty, Marine & Energy Liability and Auto Liability portfolios. He joined Inigo in 2021 when he started up the US Casualty book. Ed is responsible for the performance, strategy and management of these underwriting portfolios. Prior to Inigo, Ed worked for Hiscox and Catlin, both in US Casualty. At Hiscox he also helped build their US casualty book and was eventually responsible for the running of the team as well.

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### **Richard Watson**

Founder and Chief Executive Officer, Inigo

Before founding Inigo, Richard spent 33 years with Hiscox Ltd. During this time, Hiscox grew to be the largest global specialist insurer, with GWP in excess of \$4bn. His career saw him work through the ranks to become Chief Underwriting Officer – a position he held for seven years. Previously, his career encompassed multiple lines of business in insurance and reinsurance, culminating in becoming CEO of Hiscox Global Markets before moving to Hiscox USA to serve as CEO during its formative years.

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### **Simon West**

Director of Customer Engagement, Resilience

Simon West is Director of Customer Engagement at Resilience. Simon plays a vital role in supporting our brokers and clients as we expand our international presence.

Simon leads large-scale engagement projects and oversees a high-performing security and risk services team. His primary focus is cultivating strong broker and customer relationships, offering strategic guidance to enhance their cyber resilience.

Simon brings over 25 years of global security risk management experience across government, military, and civil agencies. He is a certified instructor at the National Cyber Security Centre (NCSC), leading NCSC Assured training sessions for the insurance market on complex risk issues.

Simon served in the Royal Marines for over 14 years. He holds an MSc in Cyber Security and Human Factors from Bournemouth University.

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### **Taylor Wilkinson**

Divisional Director - Property Insurance, CJ Coleman

Having studied at the University of Georgia's Terry College of Business, Taylor started his career with Aon in Atlanta, GA in 2013. As a Broker within Aon's Commercial Risks Team, Taylor gained cross-class experience designing insurance programmes utilizing direct and wholesale insurance markets within a wide variety of sectors. Taylor moved to USI in 2018 to serve as an Account Executive, handling servicing as well as marketing of his book of client business. In 2020 Taylor joined CJ Coleman, an Independent London Broker, and relocated to London as the Head of US Property. He specializes in Open Market business, working within the Lloyd's and International marketplace to create bespoke solutions for his clients.

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### **Joe Williams**

Lloyd's Lab Apprentice, Lloyd's UK

Joe has been at Lloyd's for just over a year now working with the Lab. He has been supporting the Accelerator programme by helping the teams become successful and guiding them to the end of the programme. Before Lloyd's, Joe was a sixth form student, studying business.

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### **Laura Wilson**

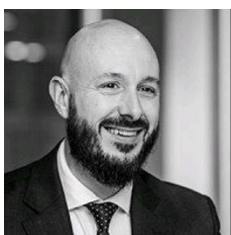
Associate Director – Marine Cargo, Aon

Laura is an Associate Director within the London Cargo Team of Aon's Marine Division. Her core responsibilities include programme design of various marine stock throughput, pure cargo and excess stock only programs, day-to-day client management, analysis of technical wordings, broking and placement of risks into the London Market.

Laura joined Aon's cargo team in London in September 2016 as part of the Aon Apprenticeship Program.

She obtained her Certificate in Insurance (Cert CII) and Diploma in Insurance (DIP CII) from the Chartered Institute of Insurance.

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### **Simon Wilson**

Head of Open Market Property- UK/RoW, Beazley

Simon joined Beazley in January 2022 to lead the Open Market Property teams in London and Singapore. He started in the insurance industry in 2004 after studying an Accounting and Finance degree. He moved into the Lloyd's Open Market property space in 2008 and developed into a lead Primary and Excess of Loss Underwriter with a strong technical background able to write a global book of business insuring a wide variety of occupancies and clients. In 2022 he was elected to the LMA's Worldwide Property Business Panel.

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# Team Challenge

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During the course of the Academy you will be exposed to lots of valuable information about Lloyd's and the London market.

The **challenge for each team** is to demonstrate how you might share that information with your colleagues when you return home.

The **goal of the team challenge** is to facilitate an environment of collegiality and collaboration - a central aspect of the Lloyd's market - and to prepare you to be able to articulate the things you've learned and experienced during the week.

Time has been set aside through the week for Teams to meet to work on the Challenge.

## Step 1

Determine the key learnings, insights, strategies, etc. that would be most beneficial in helping your colleagues at home to increase the chances of a successful Lloyd's placement. Here are some suggestions.

- Identify your key stakeholders.
- Do a SWOT analysis to determine where you need to focus.
- Outline a vision for working with Lloyd's going forward.
- Indicate how this vision would positively impact business practices within your firms.
- Include tangible actions to take with your colleagues at home to raise awareness of Lloyd's and comfort with accessing the market.
- Identify how progress will be measured over time.

## Step 2

Select the ideas and recommendations that are most valuable to share and prepare to present these recommendations to the group at large.

## Step 3

Team Challenge presentations will be made to the group at large and invited guests on Friday afternoon.

Each team will have 15 minutes to present, with 5 minutes for discussion after each presentation. 44

# Contacts – Working Group

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**Nicola Beckles, Lloyd's**

Commercial Education Manager

[Connect](#)



**Dawnmarie Black, Lloyd's**

US Market Development Director

[Connect](#)



**John Eltham, Miller**

Head of Commercial Strategy & Distribution; Head of North American Business

[Connect](#)



**Paul Howard, AXA XL**

Head of Coverholder & Alternative Distribution

[Connect](#)



**Sophie Pattinson, Beazley**

Broker Relations Manager

[Connect](#)



**Angus Pearson, Howden**

Managing Director

[Connect](#)



**Mark Rector, Lloyd's**

Americas Business Manager

[Connect](#)



**Pat Talley, Lloyd's**

US Regional Director

[Connect](#)



**Steven Tebbutt, IQW**

Active Underwriter

[Connect](#)



**Edward Wallis**

Head of Casualty, Inigo

[Connect](#)

# Contacts – Lloyd's Academy

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## Lloyd's contacts



**Nicola Beckles** | Commercial Education Manager

nicola.beckles@lloyds.com | +44 (0)20 7327 5936

[LinkedIn profile - Nicola](#)



**Henry Petch** | Associate - Commercial Education & Events

Henry.petch@lloyds.com | +44 (0)20 7327 5437

[LinkedIn profile - Henry](#)

## Websites & links

[Lloyd's of London](#)

[The Council of Insurance Agents & Brokers](#)

[How the Lloyd's market works video](#)

### Lloyd's Academy:

- Email address: [lloydsacademy@lloyds.com](mailto:lloydsacademy@lloyds.com)
- Dedicated web page: <https://www.lloyds.com/academy>
- Social media [LinkedIn page](#)



# Acknowledgements

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A special thank you to:

- Our 67 presenters; 2 special hosts; and Insurtechs from the Lloyd's Lab for sharing your time and expertise. Your overwhelming support demonstrates the importance of these programmes and convening power of the Lloyd's market.
- Our Liveried Waiters, Tour Guides and Archivist for sharing insights on the Lloyd's building and its rich history.
- Chris Mather, Senior Technical Underwriting Executive of the Lloyd's Market Association for reaching out to his network of Underwriters to volunteer for the Underwriter Shadowing exercise.
- The many Brokers and Underwriters who volunteered to be shadowed by our delegates. This continues to be one of the favourite aspects of this programme, so your time and dedication is truly appreciated.
- To the amazing team from [Lexington Catering](#) for providing such delicious meals and superb service.

# Health & Safety

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## Accident Reporting

Please report all accidents, including near misses, to your line manager or a member of the Lloyd's Property Services Team via +44 (0)20 7327 6666.

Details must be recorded and sent to the Lloyd's Property Services Risk Manager via email: [riskmanager@lloyds.com](mailto:riskmanager@lloyds.com) or +44 (0)20 7327 5098.

## Emergency numbers

Fire/Ambulance/Police: 999  
Non-Emergency Ambulance: 112

## Lloyd's Emergency Numbers

In case of Emergency: +44 (0)20 7327 2222  
Facilities Helpdesk: +44 (0)20 7327 6666  
Security Control Room: +44(0)20 7327 5905  
Lloyd's Switchboard: +44 (0)20 7327 1000

## First Aid

If you require a first aider, please dial: +44(0) 20 7327 2222

First aid boxes are located in strategic locations on the premises. Please contact a member of the Lloyd's Property Services Team if you require first aid equipment via: +44 (0)20 7327 5905

## Security

When entering the building please show your pass to a security officer  
Please ensure you have your pass with you at all times  
Lost and stolen passes must be reported to security immediately  
Do not allow anyone to 'tail-gate' behind you when you enter a secure area  
Random checks will be made on individuals' bags

## Fire Evacuation

When you hear continuous alarm bells ringing:

Leave the building immediately and calmly  
Use the nearest fire exit  
Use the stairwells (do not use lifts or escalators)  
We now implement a dispersal arrangement whereby on leaving the building all personnel should make their way to their own place of safety and return to the building every 15 minutes to see if it can be reoccupied  
At least one fire drill will be held in each of Lloyd's premises annually

LLOYD'S



**Lloyd's  
Academy**

Deepen your knowledge.  
Strengthen your network.  
Leverage the market.